The importance of training volunteers and community groups in the mission to end homelessness.

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Activity

Talk to the person next to you

1. Who are your volunteers? - does your service come into contact with any?

2. What volunteers or community groups do your clients/patients come into contact with?



Risk faced by anyone working with vulnerable people in any role

- Traumatic disclosures (vicarious trauma)
- Challenging and inappropraite behaviour
- Substance affected presentations
- Safeguarding needs
- Poor mental health presentations such a distress, phycosis, paranoia and suicidal thoughts
- Poor boundaries



Consider the impact on your clients/paients if given bad advise or incorrect signposting.

In particular the effect on your clients situation & trust of services.



Examples

Junk Food Project

Managing challenging behaviour

St Peters Safehaven

Basic housing training - Safeheven Men and Safehaven Women

Brighton Street Pastors

Drug and Alcohol awareness

Sussex Pathways

Housing challenges

Reed in Partnership

Wellbeing and housing



Activity
Talk to the person next to you - What is realistic?

What resources can you offer?

what topics, in real life or online etc.

who might benefit from them?

eg. is it benficial to your staff to learn how to teach



Sara's Top Tips:

You know the challenges and what is needed - use that

Teach practical stuff

Work out what you can offer for free to start with

If you have your own volunteers train volunteers like they are paid staff as much as possible for the enviroment they are in.



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